



## Sign up now for our Budget Plan!

\*Monthly payments instead of large peak-season bills

\*Automatically charge a checking account or credit card so your payment is never overlooked (optional)

With our budget plan we estimate your total fuel bill on the basis of past usage with our company. Budget payments are due on the 15<sup>th</sup> of each month, 12 months a year, beginning on July 15<sup>th</sup>. Any remaining balance at the end of the season may be due by June 30<sup>th</sup>, 2020. If you currently have any of our maintenance plans, we will also factor that into your monthly payment amount.

**NOTE:** Your budget amount may be adjusted at a later date, depending on fuel prices and your usage during the upcoming season. At one time we were able to set a budget amount and it would last for a 12-month period, but with today's volatility, that seems to be no longer possible. Budget *must* be up-to-date for deliveries to be made.

If you are interested in enrolling in our budget plan, please fill out the bottom and return it to us by June 15, 2019.

2019/2020 Season

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Email (optional): \_\_\_\_\_

Phone: \_\_\_\_\_

Account #: \_\_\_\_\_

Please check one of our fueling options:

I would like Hillside to fill my tank automatically on the degree-day program

I prefer to call for my oil as I need it

\_\_\_\_\_ Estimated gallons per year



Dear Valued Hillside Customer,

Thank you for being a valued customer of Hillside Oil Company, we greatly appreciate your patronage. Since our new budget season is starting we would like to take a minute to fully explain our budget program so our customers have a better understanding of how it works. With the volatility in the fuel market these days we feel the budget plan is a very practical way of paying for the cost of heating your home.

The budget plan is simply a way of spreading your heating cost over manageable monthly payments. We send out a monthly statement on the 1<sup>st</sup> of each month with the current budget amount at the top as well as a list of any monthly activity on the account at the bottom. You can choose to be on automatic delivery or call-in delivery, and if you have a maintenance plan with us we factor that into the monthly budget amount.

Our budget plan is monthly with a payment due by the 15<sup>th</sup> of each month. Your payments made in the spring and summer allows you to build up credit that will be used when deliveries are made in the fall and winter. Your budget amount is based on the average number of gallons you use per year multiplied by an estimated average fuel price for the upcoming season. The budget amounts are evaluated throughout the season and adjusted according to the market price, as well as the severity of the weather. The budget amount may be adjusted up or down as many times as needed throughout the season. At one time we were able to set a budget amount and it would last for a 12-month period, but with today's volatility, that seems to be no longer possible.

As a budget customer you automatically receive our discounted price, which is the lowest price we offer. If you are on automatic delivery, the budget needs to be paid up to date to avoid an interruption of service. A budget plan does not mean that you only make payments when you get an oil delivery or when you have an account balance, or that no payments are due when the account balance is zero. To gain the maximum benefit you must make a payment every month for all 12 months. Monthly payments can be made even easier for you by allowing Hillside to charge your checking account or credit card automatically on the 15<sup>th</sup> of each month. This way your payment is never overlooked.

**The budget plan is completely optional and is simply a payment tool we offer. Your participation is voluntary and you can cancel at any time. There are no extra fees to participate in our budget program.** If you have any questions or would like further assistance, please feel free to call our office Monday thru Friday from 9:00am to 3:00pm and someone will be glad to assist you. Thanks again for being a valued customer of Hillside.

Thank You